

Group Financial Solvency Board

An Example of How the Delegated Model Works for Patients

Ronald Bangasser, MD FAAFP

Director of External Affairs

Beaver Medical Group

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ALL HEALTHCARE IS LOCAL

The Delegated Model is BETTER,
QUICKER,
and MORE COORDINATED

Beaver's Cap Experience

- We control UR, CQI, and Credentialing, and we work closely with the Hospital Medical Staff Leadership (frequently a Beaver MD)
- HMO's do oversight visits and deem us

Beaver has most of an EMR

- Real time lab, x-ray, dictation
- Registries for Mammograms, Cervical Cancer Screening, Flu and Pneumovax Shots
- Coumadin Clinic with over 1500 patients with 82% in range, compared to 37% before
- ACE Inhibitor program for CHF
- HgA1C program overall reduced by 0.5%

Beaver Improvements 2

- Asthma program reduced risk of hospitalization 9 times for 17 and Under and 55 and Over populations
- Our Own Patient Satisfaction Survey since 1993 – Access is the issue, not physician care
- F/u hospital discharge from RCH with Home Health
- Generic drugs at 84% for Seniors, 64% for Commercial Patients

Beaver Comparisons

- Before Cap, commercial bed days were 275/1000 – Now 173/1000
- Before Cap, Senior bed days were 1800/1000 – Now 1267/1000
- Commercial LOS = 3.31
- Senior LOS = 4.26

Authorizations

- Auto Authorizations inside the Group, monitored by aggregated numbers
- Outside auths – Emergent = NOW, rest within 1 week
- Contracts with outside physicians and hospitals – they get paid fairly – LLU, St B, UCLA for liver transplant, Scripps for gastric bypass

Outside Referral Outcomes

- Beaver keeps track of outcomes on outside services checking for complications and successes – gastric bypass

Other Improvements

- Reduced errors in coding
- Drug lists reduce duplicate drugs and use of better generics
- Labs with fewer duplicates
- Teaching nurses for Diabetes, Smoking, and Weight Loss
- Wound Care – 97% moves from Inpatient to Outpatient

Beaver, in a delegated
model, delivers
More Care Appropriately,
Faster, with More Accuracy,
with More Data Available,
with Fewer Errors and
Better Patient Safety



Patients MUST get the Right
Care at the Right Place at
the Right Time, the First
Time